

## **Notice on Accepting Complaints Relating to Real Estate Surveying and Mapping and Property Rights Enquiries in Guangzhou**

(Yue Gui Xin Han [2020] No. 8)

The Urban Survey Sub-association is a lawfully established non-profit organization under the Guangdong Territorial Spatial Planning Association that serves and promotes the development of Guangzhou's surveying and mapping industry. The filing of complaints is a key way by which the public exercises their civil rights and safeguards their legitimate rights and interests. Real estate surveying and mapping and property rights enquiries are matters of great consequence as they have an impact on both the interests of relevant stakeholders and the wider public. In order to safeguard the legitimate rights and interests of real estate stakeholders, and give full play to the role of public supervision, the Sub-association has decided to accept complaints relating to real estate surveying and mapping and property rights enquiries with effect from the date of this notice. The relevant details are hereby notified as follows:

The Association has established a special investigation and complaint hotline that will accept complaints of rights infringements with regards to real estate surveying and mapping and property rights enquiries in Guangzhou. All complainants are required to verify their identities. Investigation and complaint hotline: 020-83762382.

Upon receiving a complaint, the Association will conduct an independent investigation and submit an investigation report to the Authentic Rights Registration Department of the Guangzhou Municipal Planning and Natural Resources Bureau. In addition, the Association will forward its opinion on the matter to the complainant and disclose the management of such matters online for public oversight (<https://gdtspa.org.cn/>).

Guangdong Territorial Spatial Planning Association  
City Survey Sub-association of Guangdong Territorial Spatial Planning Association

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